## ROYAL HOLLOWAY UNIVERSITY OF LONDON

#### Positioning Versus Resource-Based Approaches as Competitive

#### Strategy: an Empirical Study of the HSBC Group, 1945 – 2002

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Supervisor: Dr. R. Fitzgerald

Royal Holloway University of London United Kingdom June 2003 LEUNG Man-kit

#### Abstract

The positioning approach and the resource-based approach are two different schools of thought on how an organisation can achieve success in a competitive business environment. They have been at odds with one another regarding the magnitude and persistence of the effects of internal resources of the organisation. The positioning approach places most emphasis on adapting an organisation to its industry, while the resource-based approach places most emphasis on adapting the industry to an organisation. Which one – the positioning or the resourced-based approaches – is the best way for an organisation to manage its strategy remains unresolved, despite this is one of the fundamental issues in the study of strategy. This study reviewed the evolution of the HSBC Group from a local bank in Hong Kong at the end of the Second World War to a global multinational enterprise at the end of last Century, and attempted to find out which of the above schools of thought fits its strategy most. This study found that its relationship with the then Colonial government in Hong Kong had helped it to secure a quasi-monopolistic position in the banking industry of Hong Kong, and had enabled it to earn above-industry economic rents in the blooming economy of Hong Kong in the 1960s and 1970s. In the early 1980s, in anticipating the loss of such advantageous position as a result of the sovereignty change in Hong Kong in 1997, the HSBC Group adopted an ambitious diversification strategy by extending its banking activities to other parts of the world. This study noted that the competencies and capabilities nurtured by the Group have helped it to overcome the usual problems associated with managing overseas acquisitions. This study further found that some of the competencies and capabilities of the Group have been existed since the early years at its formation, and its abilities to preserve, develop and modernise them played an important part in the success of the HSBC Group. Moreover, this study further found that the ability of the HSBC Group to utilise these competencies and capabilities in managing the external industry structure has played a vital part in its success. The success of the HSBC Group thus provides an empirical example to support the resource-based approach to manage strategy. It further suggests that the best way for an organisation to manage strategy is to nurture internal resources, and then apply them to cater for external competitive environment.

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